

Bank Diabetes Specialist Dietitian – Devon

Hours: Bank role, linked to group delivery

Reports to: Clinical Team Manager

Accountable to: Clinical Director

Location: Diabetes Support Education Project – Leading groups across 3 Devon locations monthly

Start Date: Immediate

About Oviva

We believe good health starts with nutrition and lifestyle, not medication. Our mission is to help 50 million people lead healthier and happier lives by 2025 by providing the best diet and lifestyle therapy through technology.

Oviva is a technology-enabled healthcare provider founded in 2014 seeking to offer the most accessible, personalised, high-quality care possible to people with health conditions related to diet. Crucially, we embrace technology to overcome the efficiency challenges facing the NHS.

In the UK we provide services to the NHS across the country, embracing technology so that we can provide high quality care at a lower cost.

Our services consist of:

- Digitally enabled treatment programmes for patients with specific health conditions, including relevant and engaging content and access to our smartphone app, designed to support behaviour change.
- Expert advice, support and coaching from our specialist dietitians

We can only deliver all of this with the help of our incredible and dynamic team. Having a culture that people want to work in is very important to us and we're proud to say 96% of our team would recommend working for Oviva. We do this by keeping our values at the forefront of everything we do, from patient care to internal culture:

- We put the patient first
- We measure & improve
- We tackle it together

The Role

Diabetes Support Education

We are looking for a diabetes specialist dietitian to deliver a new, evidence-based type 2 diabetes structured education programme called Oviva Diabetes Support (ODS) for people living in Devon. The programme combines a core curriculum and an intensive behavioural change intervention and aligns with the NICE guidelines. ODS is a fully digital and remote, QISMET approved, diabetes education programme.

The role mainly involves delivering group sessions to participants throughout the programme across 3 Devon locations (Countess Wear, Honiton and Bideford) and, where needed, undertaking individual remote coaching using Oviva technology. You will be providing the one to one initial consultations as phone or video calls, and all patients will then be offered a mixture of face-to-face and remote follow-up treatment using the Oviva's smartphone app where they can track food / activity, ask questions, and receive text-based feedback from the dietitian on a weekly basis. Participants are led through the programme via an online portal with engaging video resources to support information delivery and behavior change coaching delivered by the HCP.

You will be an excellent communicator and ideally have experience in providing care in both face to face

environments and remotely. Knowledge of adapting advice to different ethnic groups is also desirable. You will benefit from joining an innovative and supportive team, committed to enhancing the overall patient experience and delivering better outcomes – whilst enjoying a more flexible working model.

Key Responsibilities

- Main: Delivering face to face diabetes education groups in community locations, according to the relevant curriculum.
- Secondary: Delivering one to one patient consultations remotely via phone or video calls using Oviva's technology.
- Secondary: Using Oviva technology to provide some remote follow-up support and coaching e.g. using the Oviva smartphone app.
- Maintaining accurate and up-to-date clinical records using Oviva's secure electronic medical record system
- Working as part of a remote team of dietitians to deliver gold-standard care to patients with type 2 diabetes.
- Working in a highly autonomous manner and being responsible for appropriately managing clinical caseload.
- Maintaining confidentiality of information at all times in line with the requirements of the Data Protection Act and ensure that client confidentiality is protected at all times.

The Ideal Candidate

- A healthcare professional that is dedicated to providing the best care for patients, putting their needs first.
- Confident in using technology to record and review patient notes and quick-to-learn in operating Oviva's technology to support patients.
- Understanding the importance of gathering evidence and improving our processes constantly.
- Working well as a member of a team and communicating in an effective, timely and polite manner.

Our Offer

- Competitive hourly rates of pay (Band 6 development role).
- Opportunity to support content creation and programme development as well as delivering our other specialist programmes.

Target start date: ASAP

To apply, please send your CV and cover letter to Anastasia Baliakou, Clinical Team Manager at anastasia.baliakou@oviva.com or call 0207 622 4777 telling us why you'd love to join us at Oviva.

Person specification:

Category	Essential	Desirable
Education, qualifications and training	<ul style="list-style-type: none"> • An appropriate degree recognised for registration with HCPC • HCPC registered Dietitian • Evidence of continuing professional development • Membership of BDA or evidence of alternative professional indemnity insurance 	<ul style="list-style-type: none"> • Post graduate study in specialist area of diabetes and weight management (equating to a module of Masters degree)
Experience	<ul style="list-style-type: none"> • Broad, varied and in depth experience of clinical dietetics (minimum 2 years post registration and at least +12 months experience working within specialist area) including: <ul style="list-style-type: none"> • Working in the community / primary care settings and delivering face-to-face groups. • Managing chronic diseases including diabetes, obesity or CVD. • Specialist knowledge of diabetes and weight management. • Experience of developing, implementing and managing projects. • Evidence of multidisciplinary working . 	<ul style="list-style-type: none"> • Experience in working remotely and utilising technology within care. • Significant experience in managing diabetes and obesity for all age groups in a variety of settings
Skills, abilities and knowledge	<ul style="list-style-type: none"> • Ability to demonstrate sound and in-depth knowledge and application of up to date evidence based, clinical trends and practices in diabetes and obesity • Skills in CBT, motivational interviewing and behaviour change techniques • A good understanding of health promotion • Ability to plan and manage time effectively • Ability to generate written communication which is relevant, concise, accurate and legible • Evidence of excellent verbal communication skills at all levels <ul style="list-style-type: none"> •Able to deal with distressed, difficult or abusive clients • Able to respond to unpredictable work-patterns and interruptions • Ability to complete allocated projects and meet deadlines • Ability to provide at least one evening workday per week, until 8pm. • Competent user of IT equipment and basic software (email, word processing, data input) 	<ul style="list-style-type: none"> • Evidence of leadership skills, including managing or supervising others. • Able to plan, lead and disseminate designated projects. • Ability to provide support in an another language other than English.

